



# Pentagon Renovation Program Overview

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Pentagon Renovation Program





# The Pentagon Building - A Small



**34 acres**  
**6.5 million sq. ft.**  
**3 Empire State Bldgs.**  
**7,748 windows**  
**17.5 miles of corridors**  
**25,000 personnel**  
**1,000,000 calls each day**  
**Police force**  
**Metro station**  
**Fire Station**  
**Health Facilities**  
**Post Office**  
**Mini-mall**  
**Heliport**



# The Pentagon: Original Construction



- Built on swampland
- Site of old Hoover airport
- Low residential area: “Hell’s Bottom”



# The Pentagon: Original

## Construction

- 30 Miles of Roads, Bridges, Access Ramps

- Minimal use of struct





# The Pentagon: Original

## Construction

- 58 Years Old
- 16 Months Construction
- 435,000 CYs of Reinforced Concrete
- 42,000 Columns





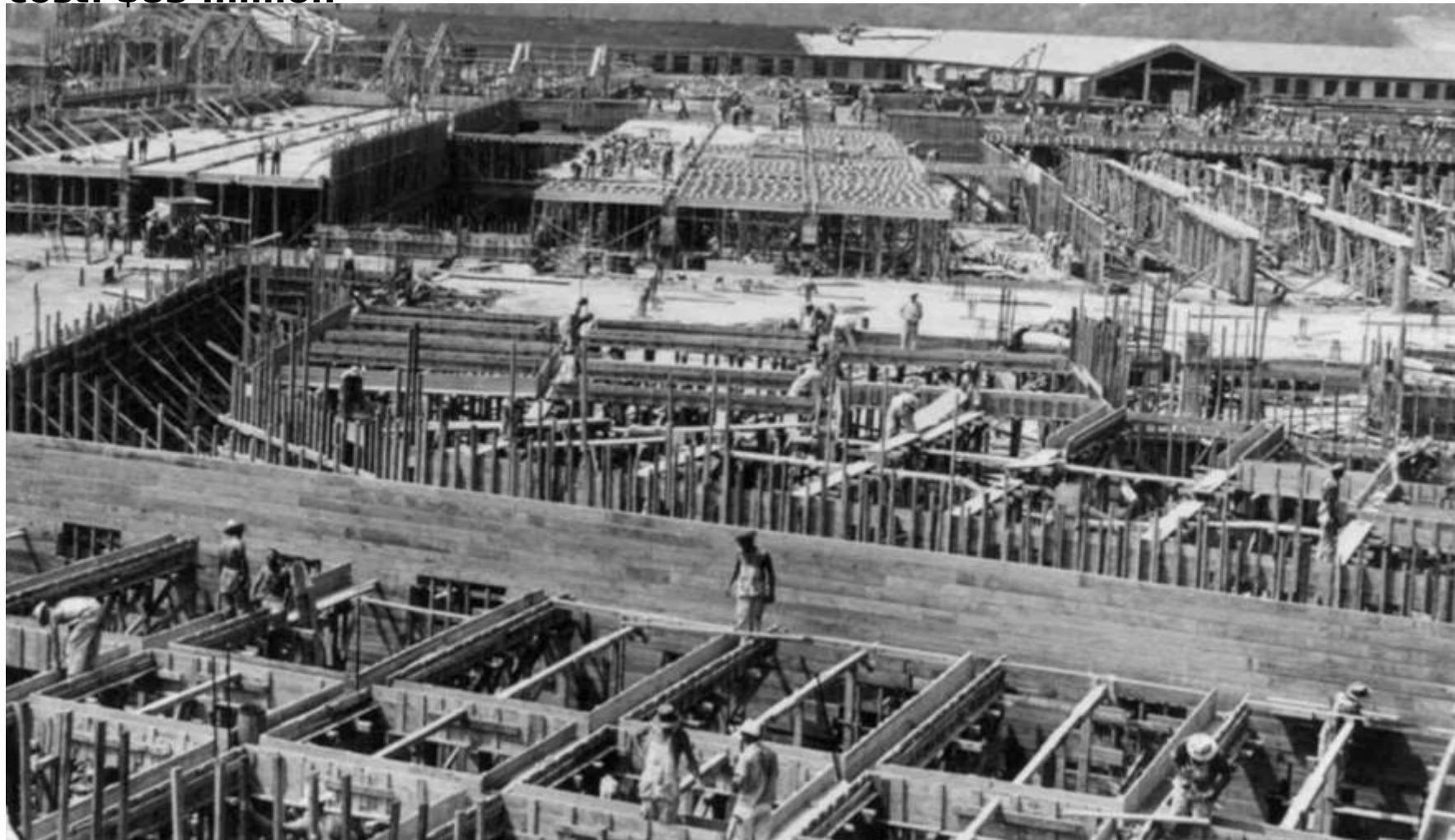
# The Pentagon: Original

## Construction

- 400 architects and engineers  
cost: \$83 million

- 15,000 workers

- Original





# Pentagon Early Years: “Open Bay” Office Environment





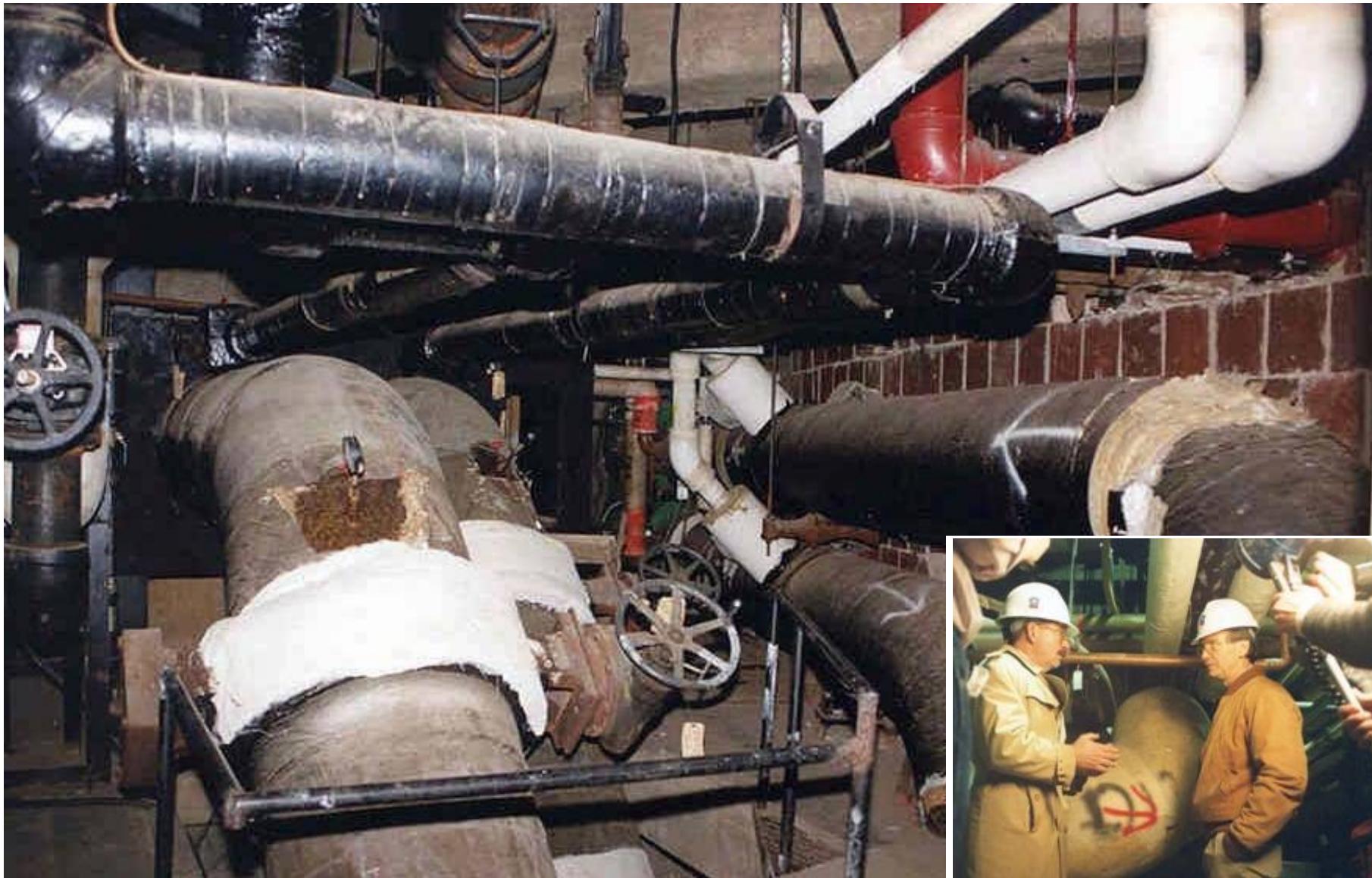
# THE PROBLEM:

**The Pentagon Has Never Undergone a Major Renovation in 58 Years**



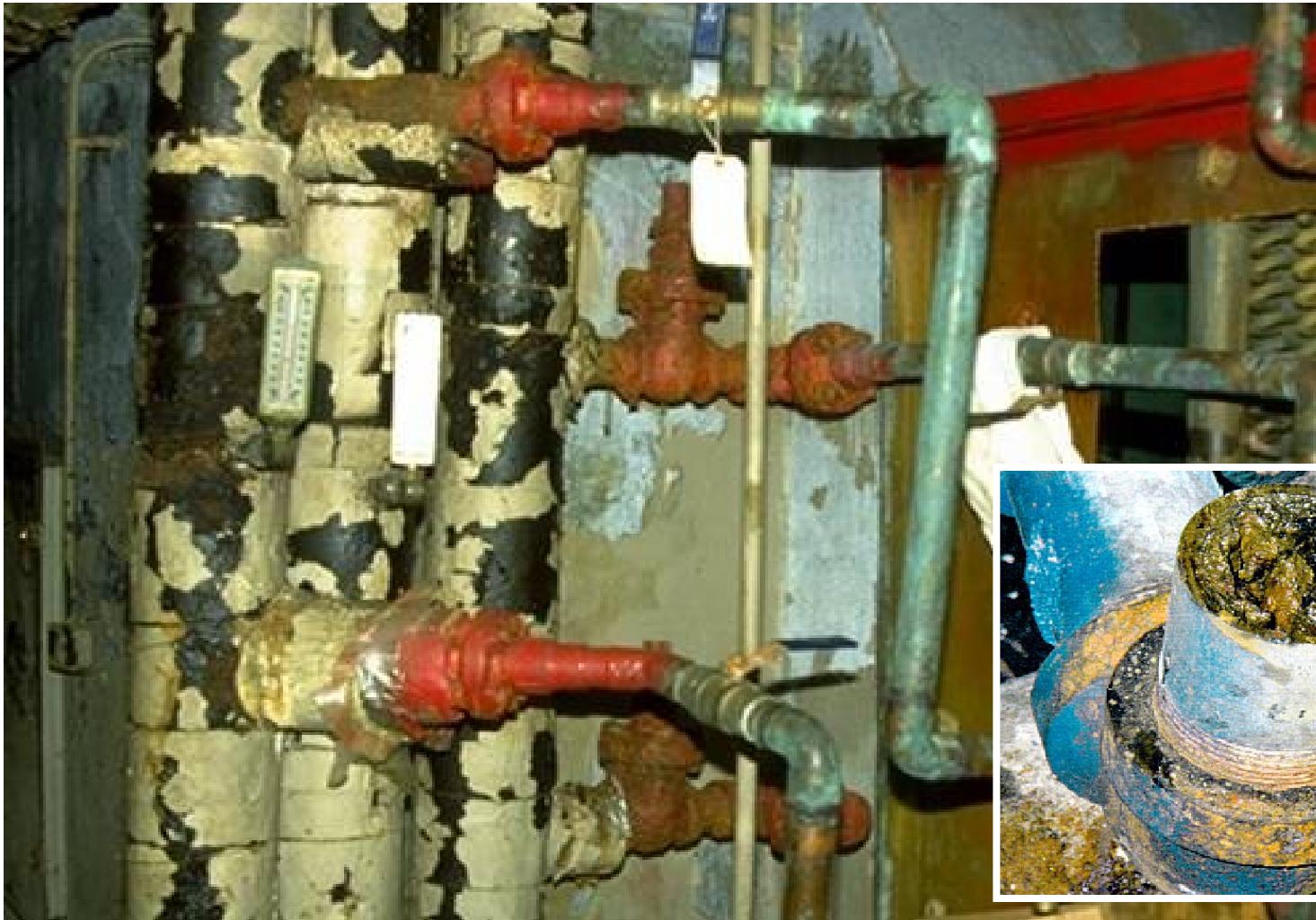


# All Building Systems Need Replacement: Utility Distribution System





# All Building Systems Need Replacement: Plumbing



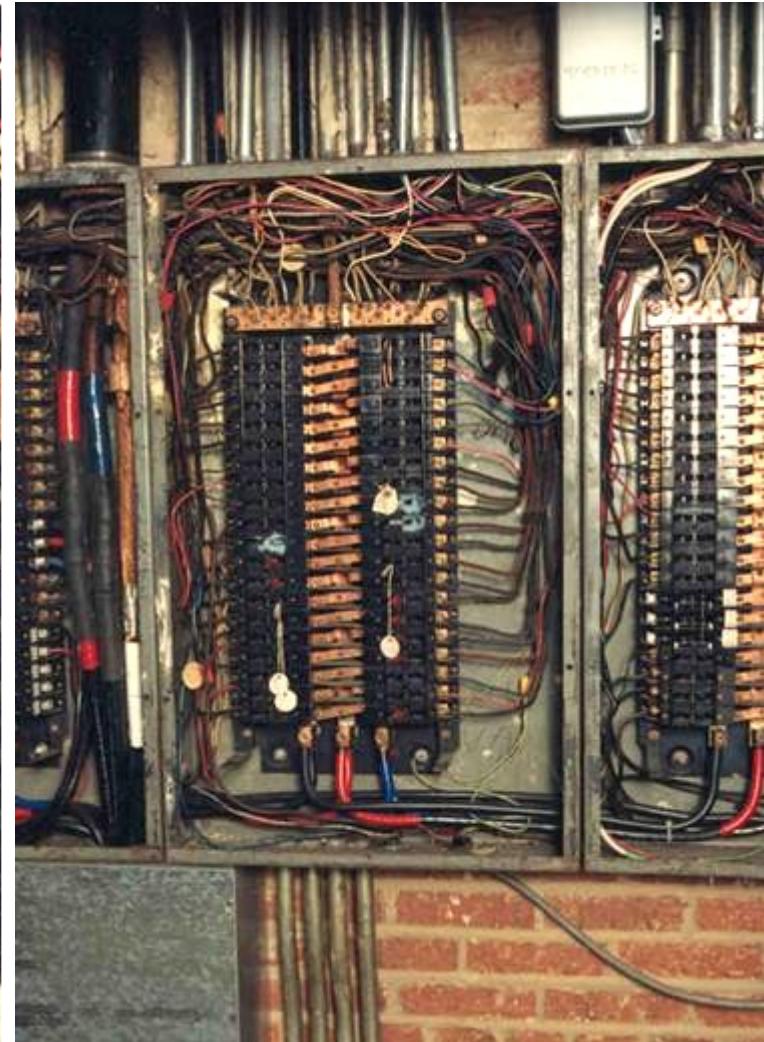
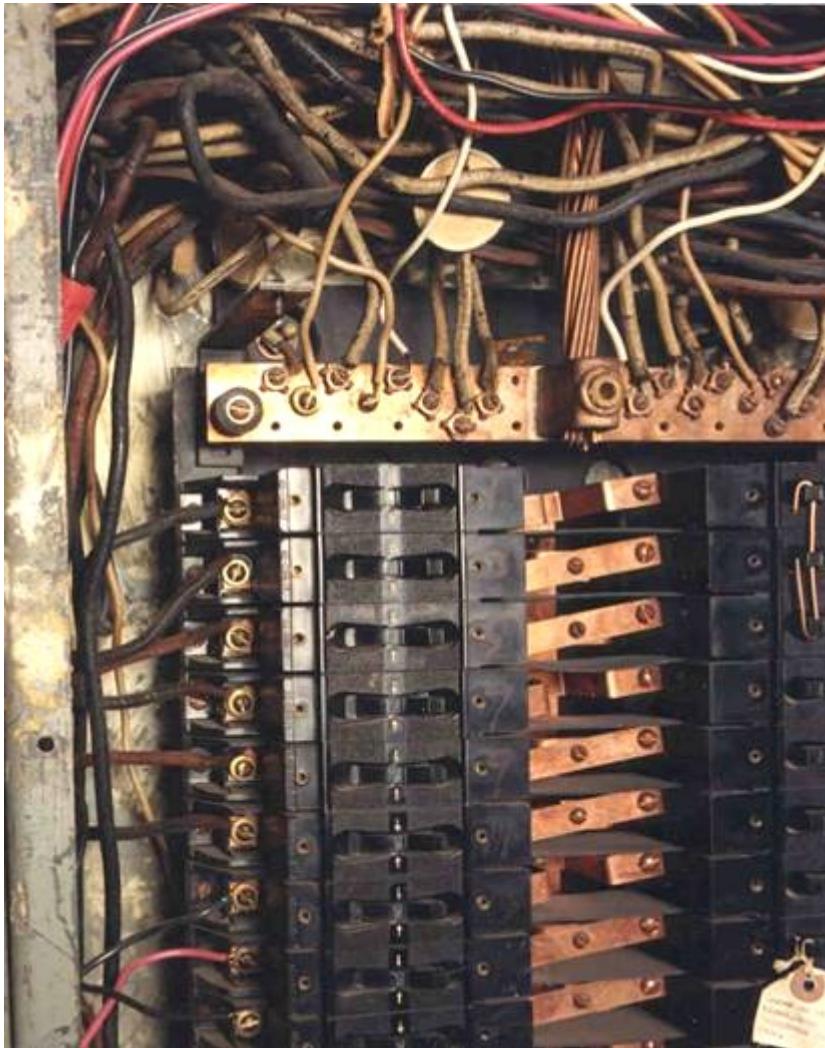


# All Building Systems Need Replacement: Ventilation





# Building Code Violations: Electrical, Fire, Life Safety, ADA and Others





# Presence of Hazardous Materials

## Asbestos, Lead Paint, Mercury, PCBs

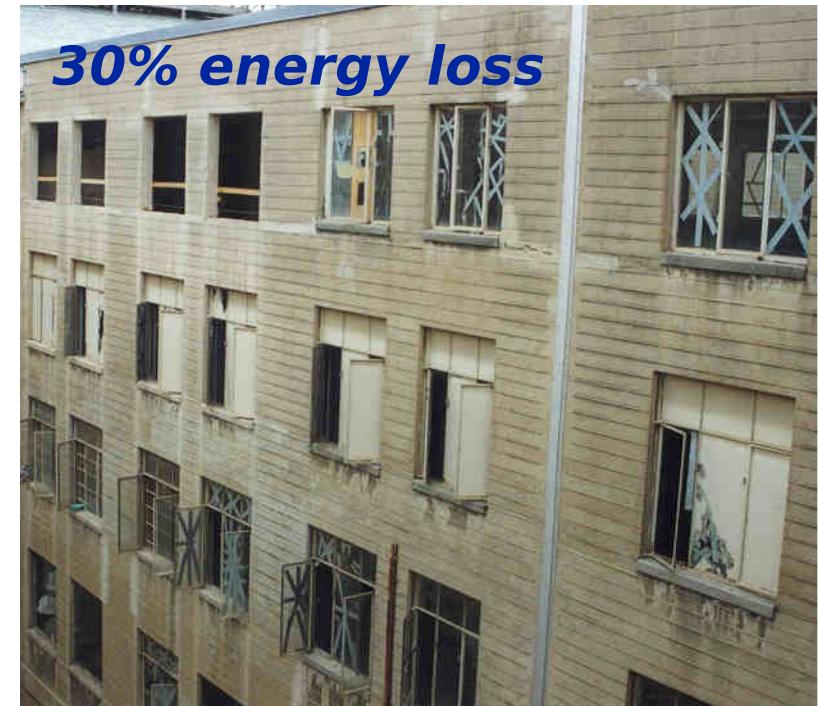




# Poor Thermal Envelope and Energy Efficiency



*7,748 antiquated  
windows*



*30% energy loss*

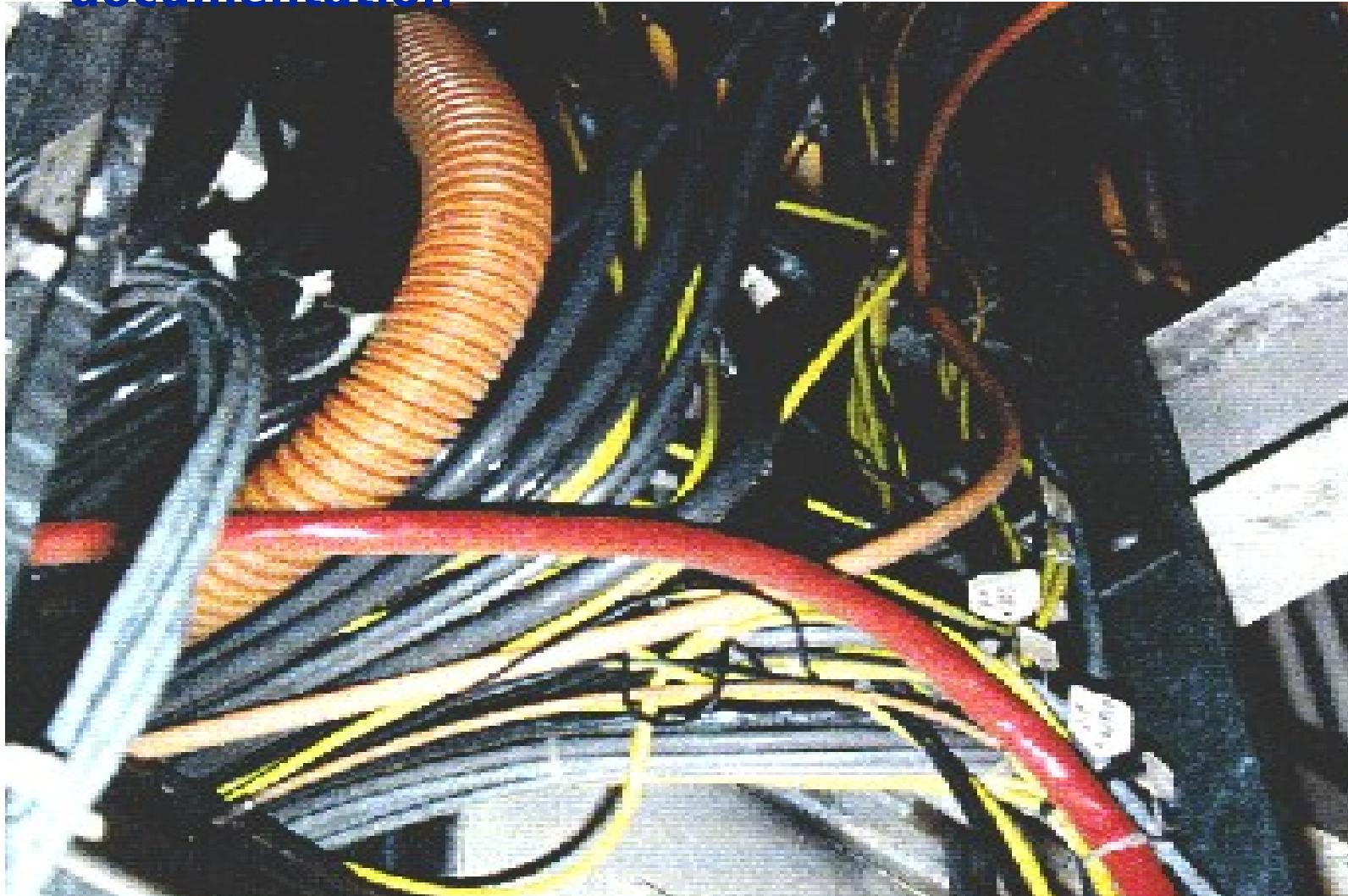


# Antiquated Telecommunications System



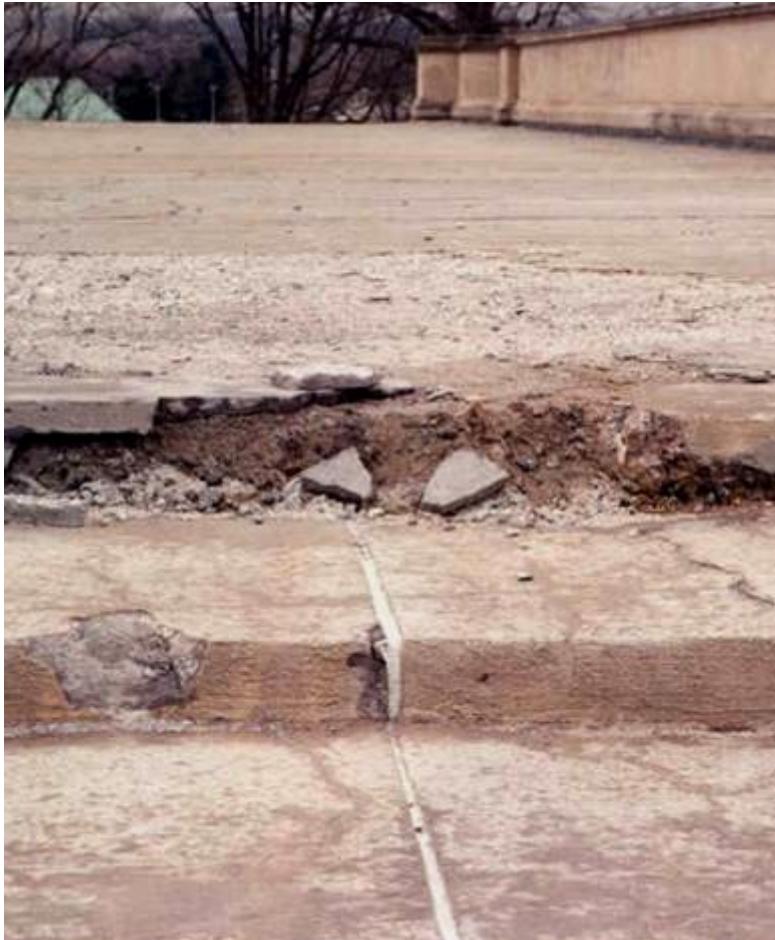


## Antiquated Telecommunications System (cont'd) • Unidentified lines and conduits, poor documentation





## Deteriorating Exteriors





## Poor Working Conditions:



- **Inefficient work space**
- **Minimal flexibility**
- **Outdated, mismatched furniture**
- **Unsafe**

- **Dark, dank corridors**
- **Poor air flow**
- **Shifting floor slab**





# ADA Violations

## Poor Vertical Mobility





# THE SOLUTION: A COMPLETE RENOVATION

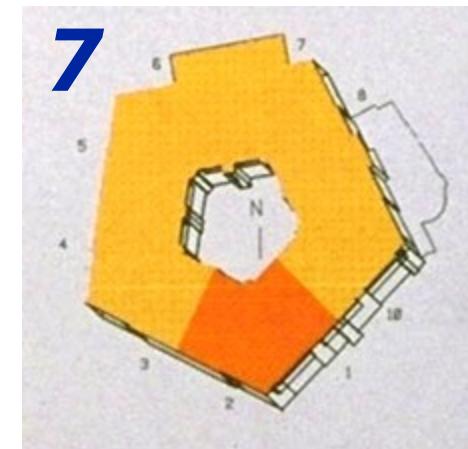
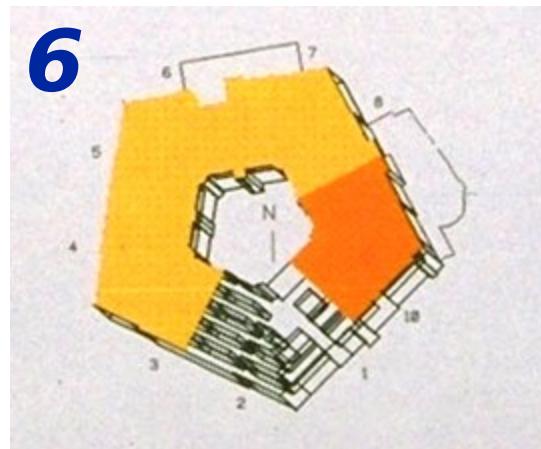
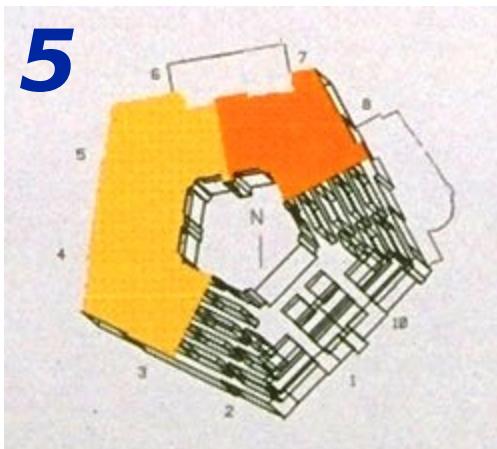
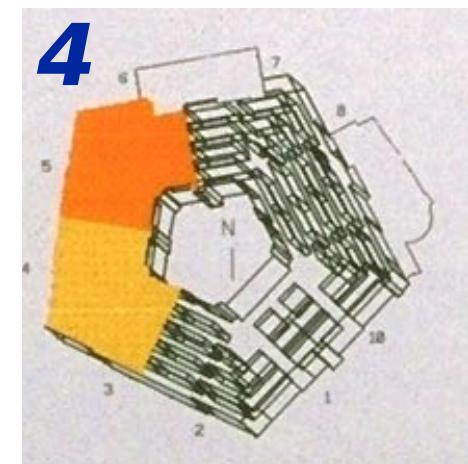
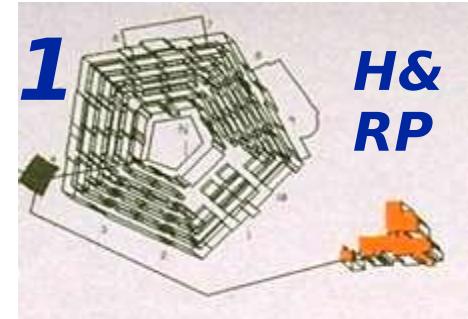
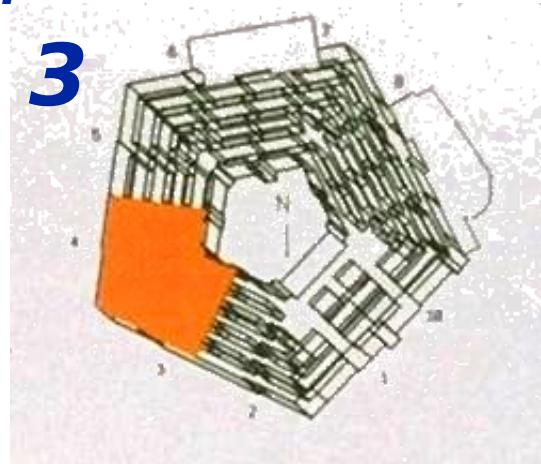
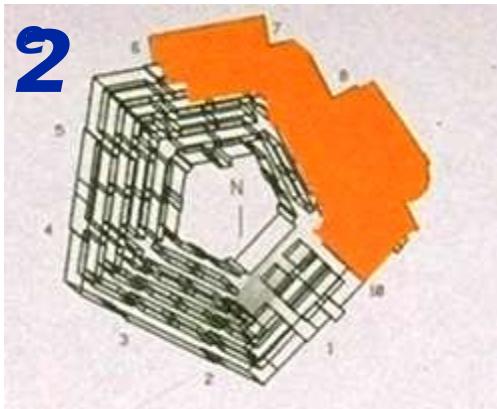
- *Replace all building systems*
- *Remove all hazardous materials*
- *Improve energy efficiency*
- *Bring building up to code compliance*
- *Improve vertical mobility, comply with ADA*
- *Enhance security*
- *Improve pedestrian and vehicular traffic flow*
- *Preserve/Restore Historical Features*





# RENOVATION SEQUENCE

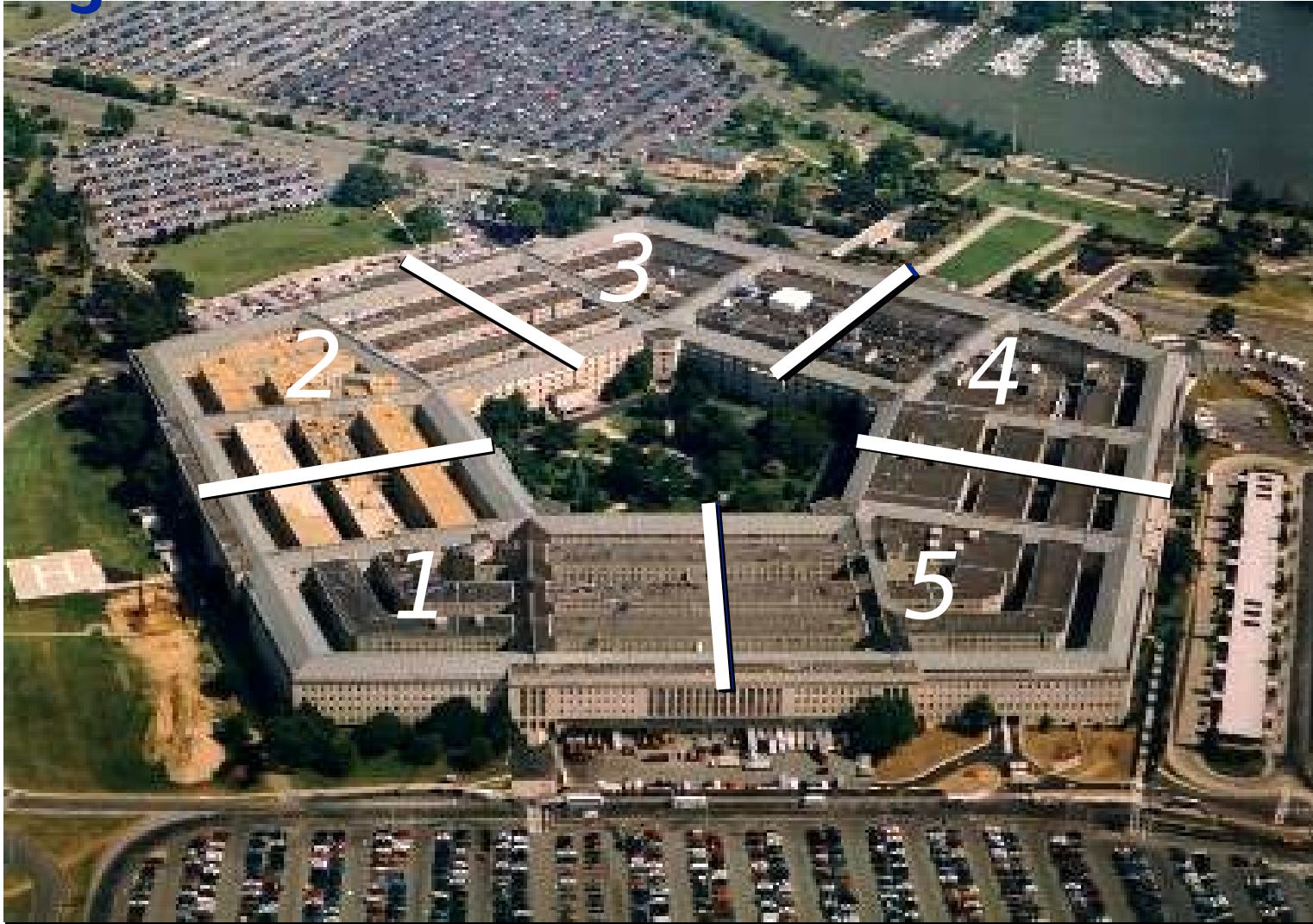
## *Basement/Mezzanine*





# RENOVATION SEQUENCE: WEDGES 1-5

5





# THE CHALLENGE:

## ***KEEP THE PENTAGON OPERATIONAL DURING RENOVATION***

- ***Coordinate activities with all stakeholders***
- ***Relocate 25,000 people during course of renovation***
- ***Work around 20,000 people***
- ***Keep building systems operating***
- ***Minimize disruption***
- ***Maintain accessibility on all sites***
- ***Maintain security***
- ***Maintain accessibility for persons with disabilities***





# The Renovation Process

- ***Coordination with Tenants - Requirements***
- ***Preparation of Swing Space***
- ***Move Tenants Out of Pentagon***
- ***Construction of Barrier Walls***
- ***Demolition and Abatement of Vacated Space***
- ***Construction of New Space***
- ***Commissioning***
- ***Move Tenants Into Renovated Space***





# The Renovation Process: Swing Space





# The Renovation Process: Preparation of Swing Space



- ***45 floors renovated***
- ***Nearly 1,000,000 square feet***
- ***5,500 tenants relocated***



- ***Modern office environment***
- ***Secure telecommunications***
- ***Requirements duplicated***



# The Renovation Process: Swing Space Renovation, Move-In





# Renovation Begins in the Pentagon's Basement





## The Pentagon Basement



***Below River  
Terrace and  
Office of the  
Secretary of  
Defense***

***45,000 Cubic Yards Removed***



# The Pentagon Basement



***Working at Night and on Weekends to Minimize  
Disturbances***



# The Pentagon Basement

## ***Pile Driving Challenges:***

- Noise***
- Low Clearance***
- Below Occupied Area***



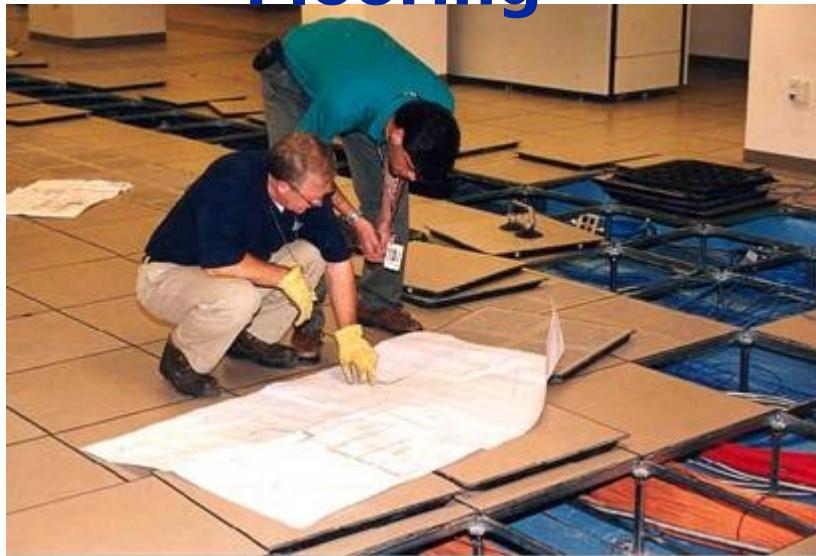


## The Pentagon Basement: New Slab





# The Pentagon Basement: Raised Flooring



- ***Increases flexibility***
- ***Provides accessibility***
- ***Minimizes disruption to tenants after occupancy***



# The Renovated Pentagon: The Mezzanine - A New Level



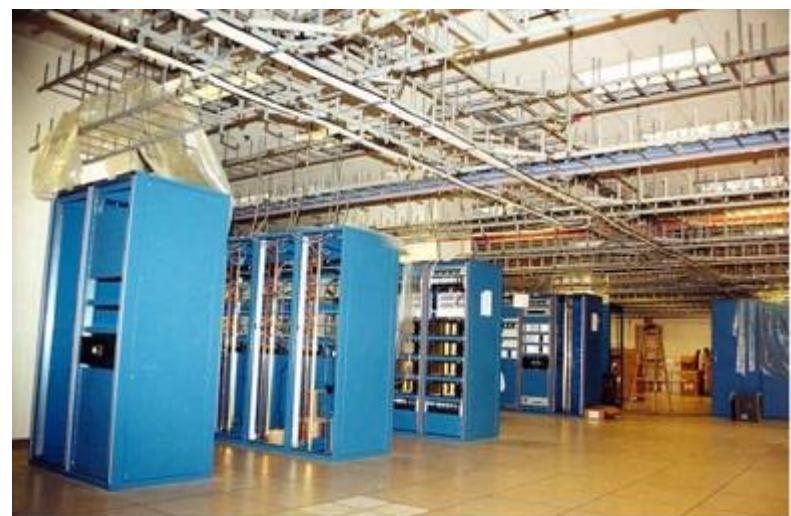


# The Renovated Pentagon: Modern Conference Rooms and Work Space





# The Renovated Pentagon: Modern Work Space





# The Renovated Pentagon: Improved Lighting and Aesthetics

**OLD**



**NEW**

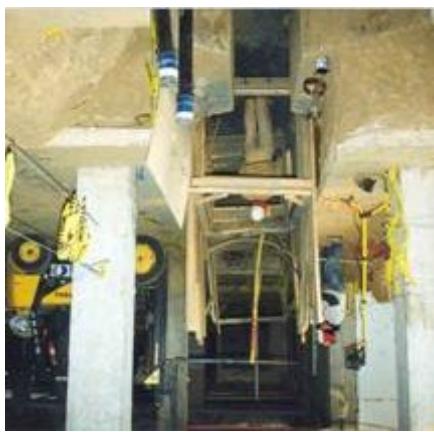


***Corridor 8, Basement  
Segment One***



# The Renovated Pentagon: Wedge 1

- ***5,000 personnel relocated***
- ***1,000,000 sq. feet***
- ***1,500 windows replaced (382 historic, blast-resistant)***
- ***83 million lbs. debris***
- ***2,000 tons asbestos***

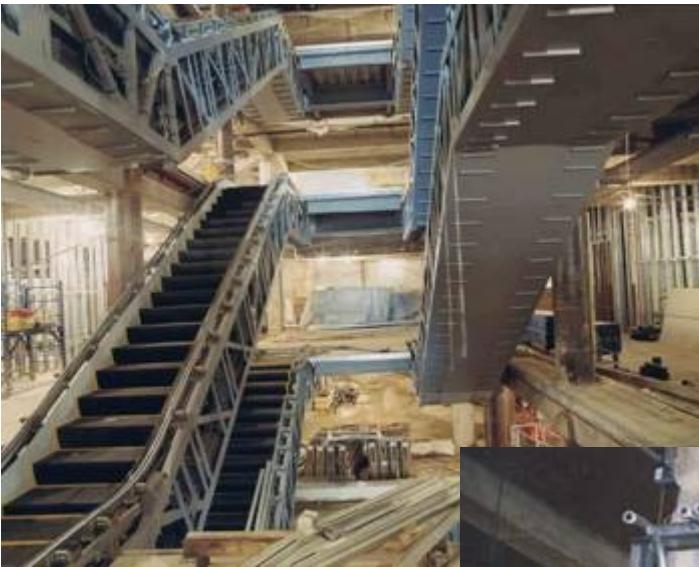




# The Renovated Pentagon: Wedge 1 - "Down to the bare bones"



# The Renovated Pentagon: Wedge 1



- *All new systems*
- *Improved air flow and dispersion*
- *Increased reliability, redundancy and security*
- *Improved vertical mobility*





# The Renovated Pentagon: Wedge 1





# The Renovated Pentagon: Wedge 1



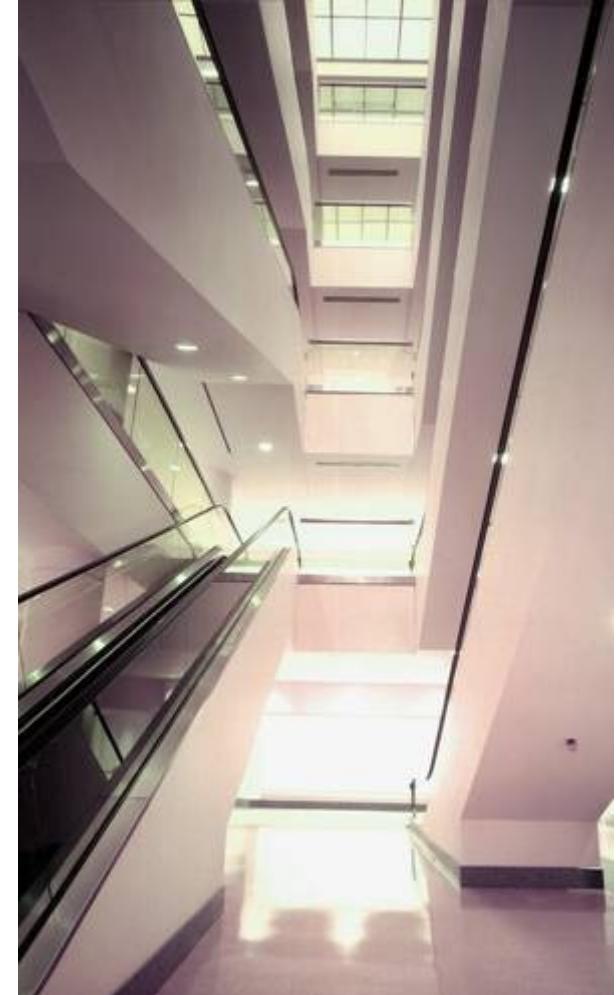
***Safe, modern,  
flexible  
office environment***





# The Renovated Pentagon: Wedge 1-5

- *Improved vertical mobility*
- *Modern corridors*
- *Safe, flexible working environment*
- *Code compliance*
- *Energy efficient*





## Wedge 1: Ready for Move-In

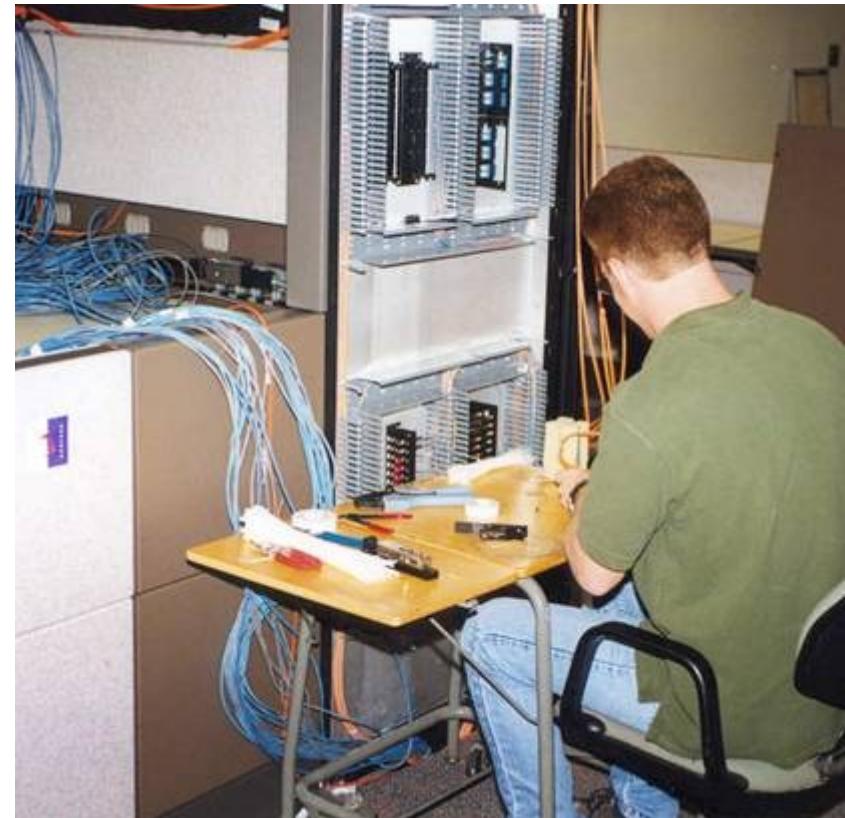


- **Modern systems furniture**
- **Increased flexibility**
- **Improved air flow and lighting**
- **Improvements to vertical**





# The Renovated Pentagon: Accommodating Changes in Technology



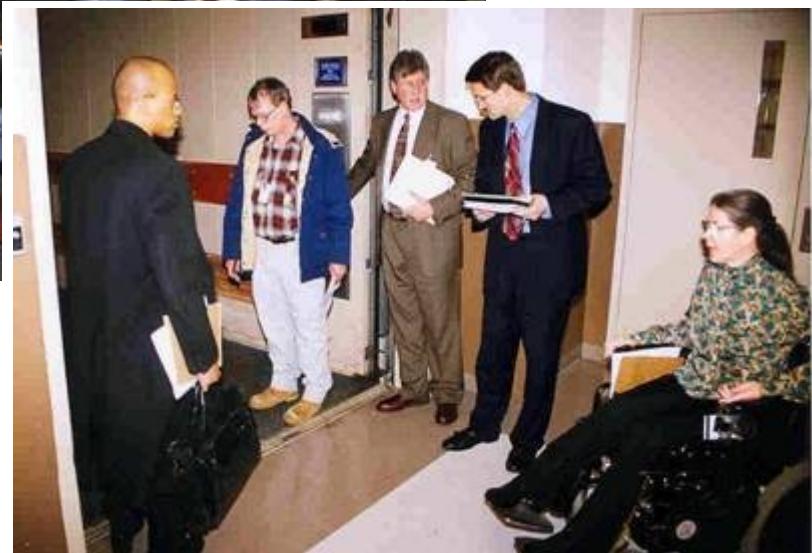
- ***Faster installation with fewer personnel***
- ***Greater convenience for users***
- ***Greater flexibility for future change***



# The Renovated Pentagon: Coordination with the Disability Community



- *Goal is to exceed minimum ADA thresholds*





# South Terrace Pedestrian Bridges



- 3,000 vehicles
- 7,000 - 10,000 pedestrians
- Handicap parking
- One-way traffic
- Police officers needed to regulate traffic flow
- Traffic jams during rush hour



# South Terrace Pedestrian Bridge





# South Terrace Pedestrian Bridges

- Safe access without pedestrian/vehicle conflicts



# The Renovated Pentagon: Wedge 1-5

## Improvements to Physical Security



# The Renovated Pentagon: Wedge 1-5

• *Blast  
Resistance*



# The Renovated Pentagon: Wedge 1-5

- *Historical Features Preserved*



- *Improvements to Physical Security*



# The Renovated Pentagon: Wedge 1-5

- *Blast Resistance*





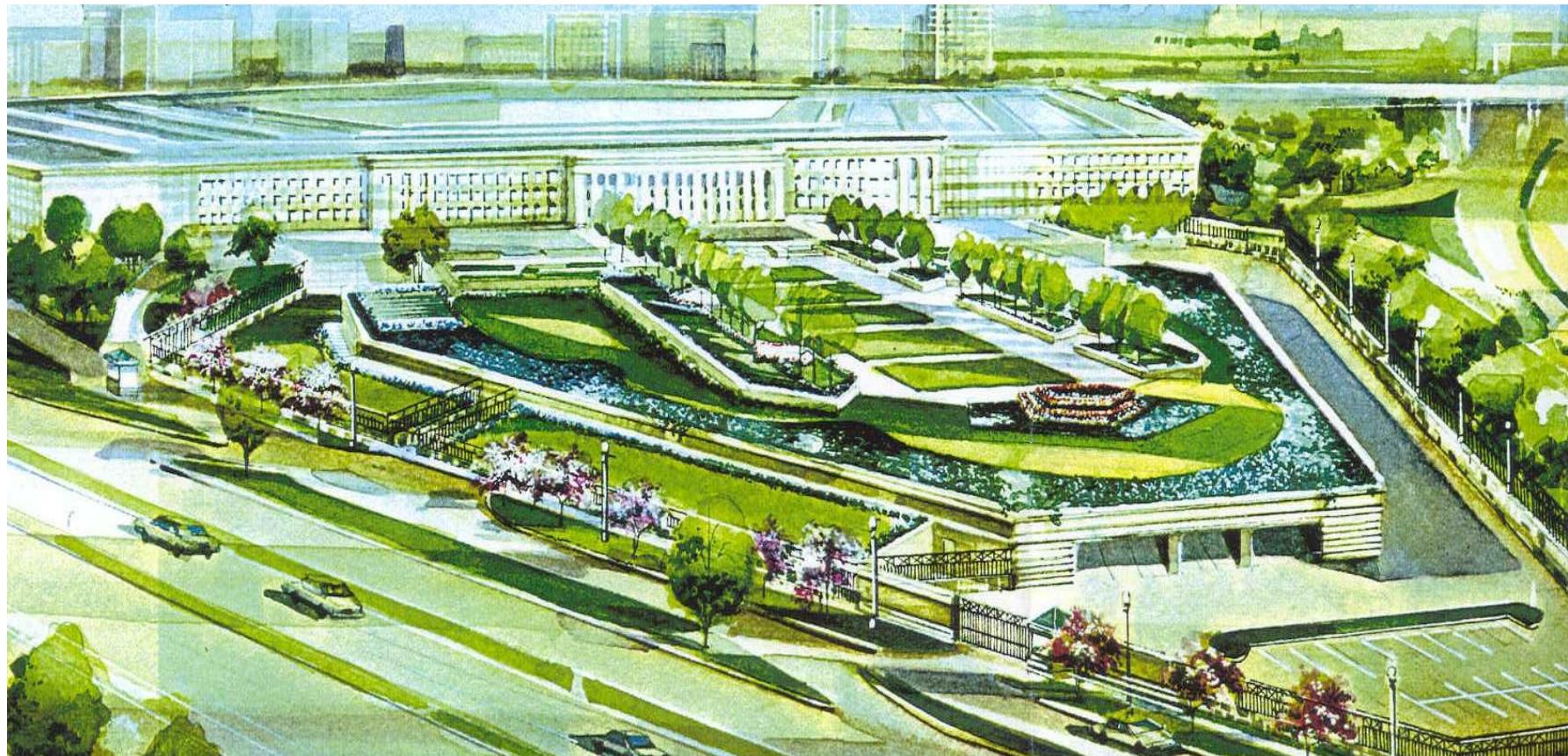
# The Renovated Pentagon: Physical Security

**The Problem:** Vehicular traffic adjacent to occupied areas





# The Solution: A Remote Delivery Facility





## The Remote Delivery Facility

**Groundbreaking began May 1999**





# The Remote Delivery Facility

- Secure, consolidated screening facility apart from Pentagon
- 250 vehicles daily
- 250,000 square feet
- First design-build contract for PENREN





# The Remote Delivery Facility

Loading docks open Aug 00 precisely on schedule, under budget





# The Remote Delivery Facility

- Canine inspections
- All materials screened
- State-of-the-art detection technology





# The Renovated Pentagon Physical Security

## The Problem:

Pentagon Metro buses pass close to building façade and escalators penetrate building perimeter





# The Renovated Pentagon: Improvements to Physical Security

**The Solution:** Relocate Metro Bus Loop Farther from Pentagon Facade





# Pentagon Metro Entrance Facility

*Coordination with customers and stakeholders key to success*





# Pentagon Metro Entrance Facility

*Construction begin April 2001 on bus facility relocation*





# “Greening of the Pentagon”

## *Initiatives*





# “Greening of the Pentagon”

## *Initiatives*

- ***Original Heating & Refrigeration Plant demolished***
  - *Coal-fired until mid-1980s*
  - *Completely obsolete*
  - *Boiler, chillers leased at total cost of \$200K/month*





# “Greening of the Pentagon”

## Initiatives

- ***State-of-the-art Heating & Refrigeration Plant (cont'd)***



- ***Computer-controlled***
- ***Fuel oil/natural gas***
- ***Improved reliability and redundancy***



# “Greening of the Pentagon” Initiative

## S

- ***State-of-the-art Heating & Refrigeration Plant (cont'd)***



- *30 % more  
efficient  
Pentagon architectural features replicated*





# “Greening of the Pentagon”

## Initiative

### S

- **New utility distribution system**

- **Increased efficiency**
- **Accessible, easier to maintain**
- **Color-coded for prompt identification of conduits**
- **Configured to come “on line” one wedge at a time**
- **Modern valve system**





# “Greening of the Pentagon”

## Initiative

**S**

- ***Removal of all hazardous materials***
- ***Removal of 25 million pounds of asbestos***
- ***Removal of lead paint, mercury, PCBs***
- ***Contamination cleaned***





# “Greening of the Pentagon”

## Initiatives

- *70% of debris recycled*



- *Steel*
- *Copper wire*
- *Aluminum*
- *Glass*
- *Concrete*

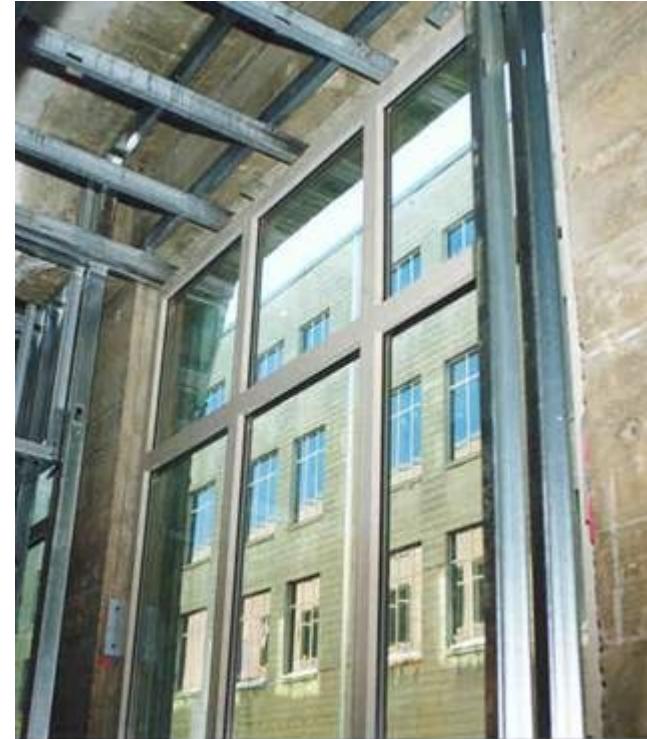




# “Greening of the Pentagon”

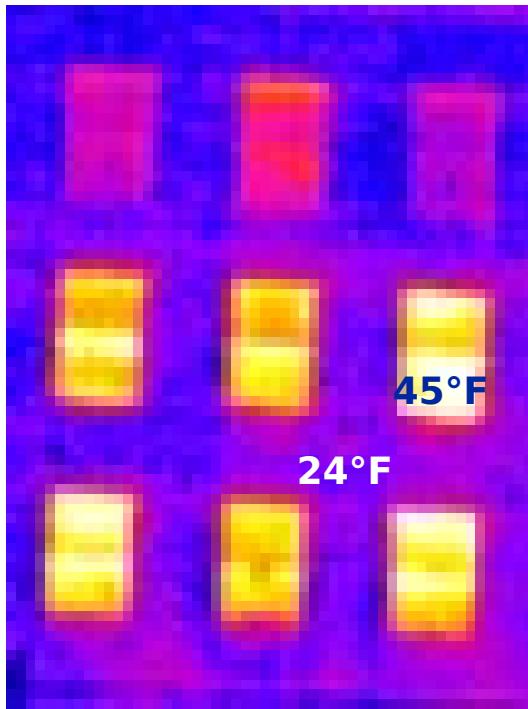
## Initiatives

- *Tighter thermal envelope: windows, insulation*

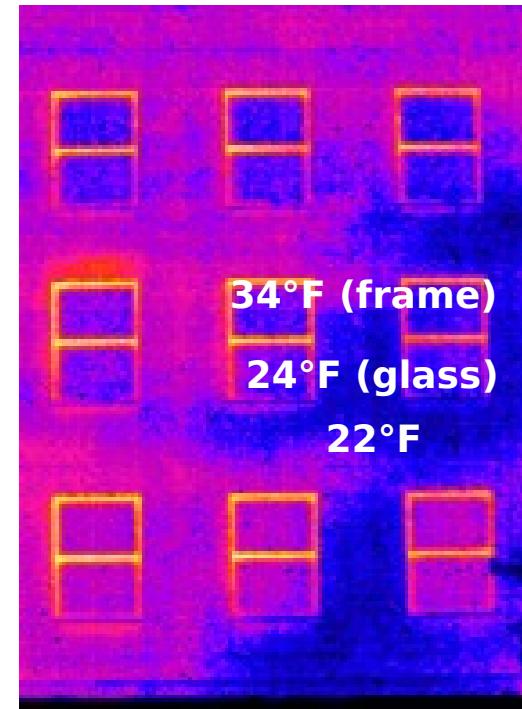




## Improvements to Energy Efficiency



**OLD WINDOWS**



**NEW WINDOWS**

As you can see, the new double pane energy efficient windows conduct much less heat than the old single pane windows. Only the frames on the new windows are really conducting any heat.



# “Greening of the Pentagon”

## Initiatives

- ***Open bay environment improves energy efficiency: air flow, lighting***
- ***Use of environmentally safe materials***
- ***Greater flexibility for future changes***





# “Greening of the Pentagon”

## *Summary of Initiatives*



- New Heating & Refrigeration Plant and utility distribution system
- State-of-the-art climate control system, tighter thermal building envelope
- Open bay environment improves energy efficiency: air flow, lighting
- Improvements to pedestrian/vehicular traffic
- Greater flexibility for future changes
- Investments in new technology and alternative sources of energy



# Media Attention

- CBS 60 Minutes II
- ABC News
- CNN
- Fox News
- Discovery Channel
- The Learning Channel

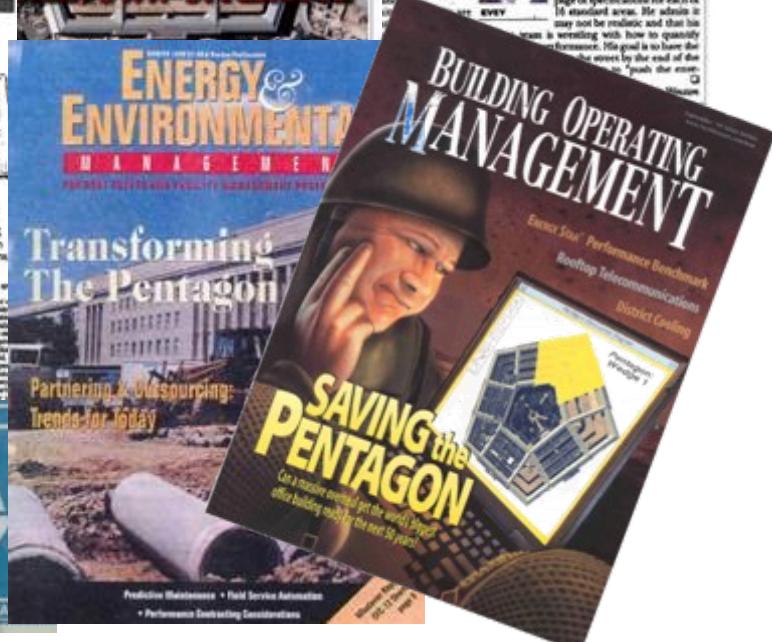
- The History Channel





# Media Attention

- Washington Post
- USA Today
- Energy & Environmental Management
- Engineering News Record
- Building, Design & Construction
- Building Operating Management
- Government Executive Magazine
- Government Computer News
- Federal Times
- Details
- Metropolis





# Political Interest





# Acquisition Strategy

**Key Objective:  
Implement Approach that  
Rewards Behavior We Like**





# What's Wrong with Construction Today?

- Contracts reward inappropriate behavior
  - Low bid awards drive away top performers
  - Bidding process drives bids below reasonable cost
  - Contractors enter process as enemies



- *Driven to find problems to make profit*
- *Turmoil, confusion, problems and time delays increase profit*
- *Contractors play the game according to our rules*



# What's Wrong with Construction Today?

- **Adversarial relationships have negative impact**

- **Despite “partnering” largely don’t trust one another**

- **Lack of trust drives excessive oversight**

- **Contract processing costs exceed value of contract changes being worked**





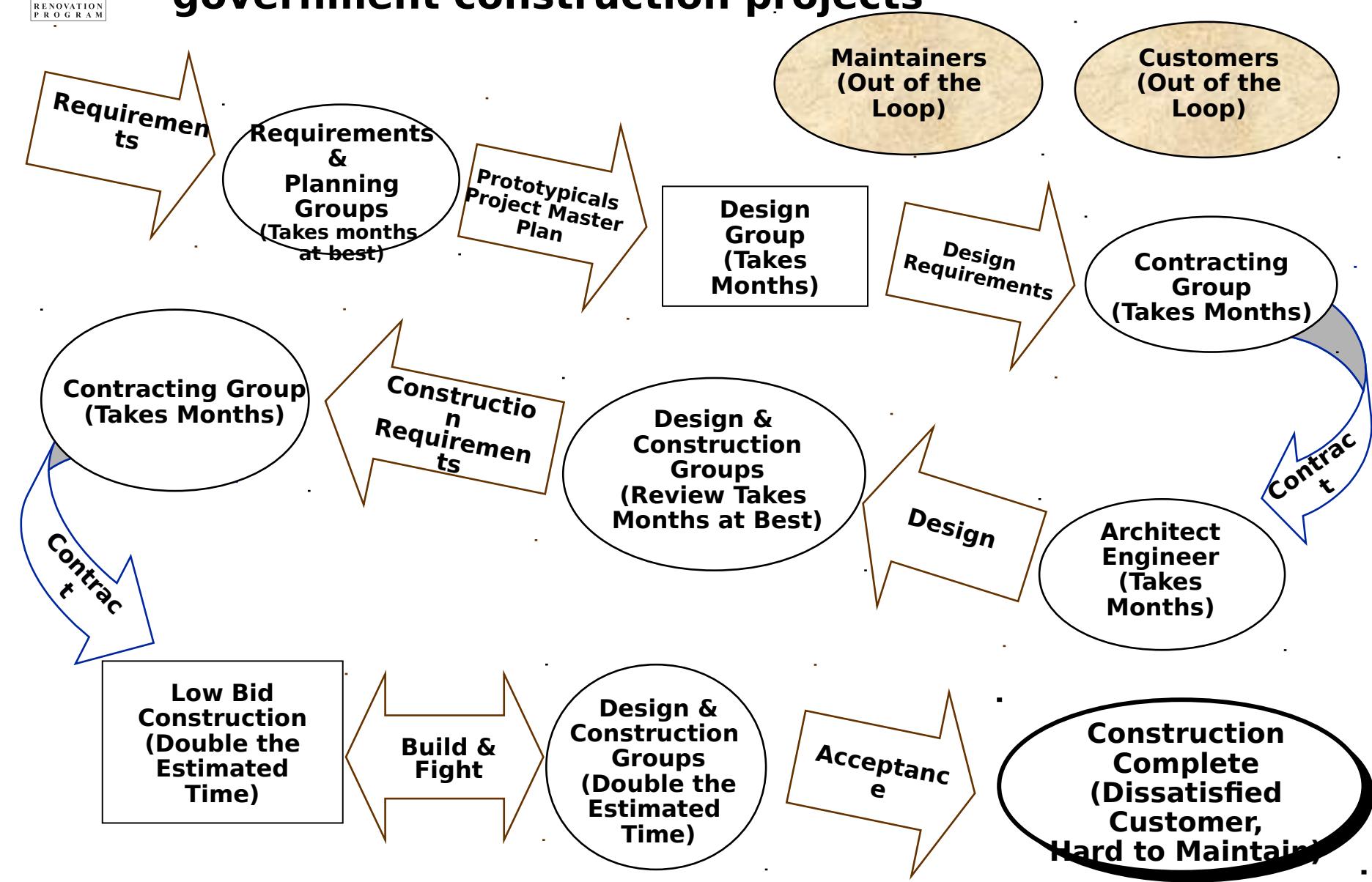
# What's Wrong with Construction Today?

- The traditional way of doing business in government construction projects
  - Independent action and schedule within each stovepipe organization
  - Sequential processing
  - Multiple goals - multiple managers - CONFLICT!





# The traditional way of doing business in government construction projects





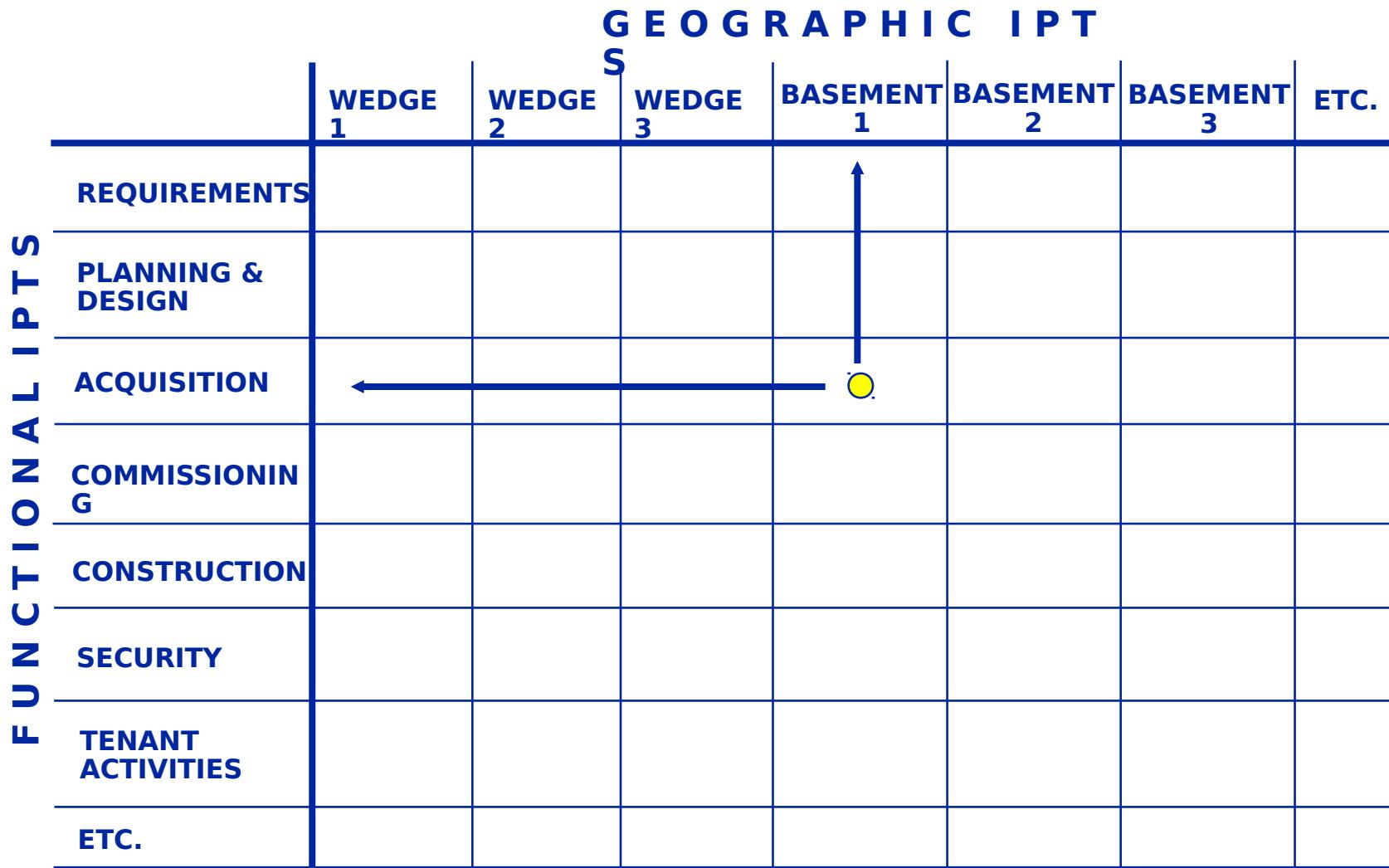
# The New Way of Doing Business in the Pentagon Renovation Construction

- Unified project and schedule
- Parallel processing
- Unified goals, unified leader



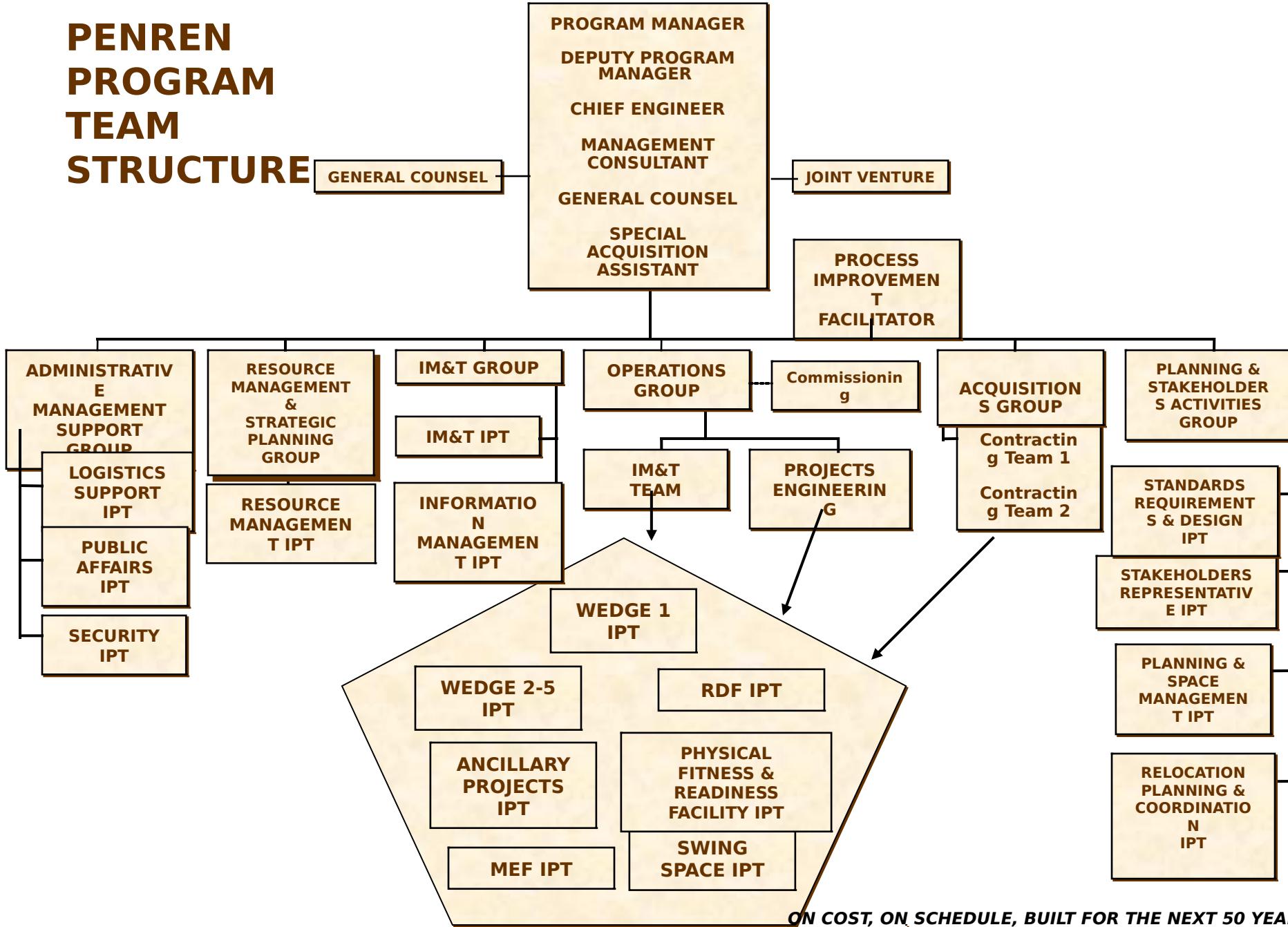


## ***Making the Process Work: Integrated Product Teams***



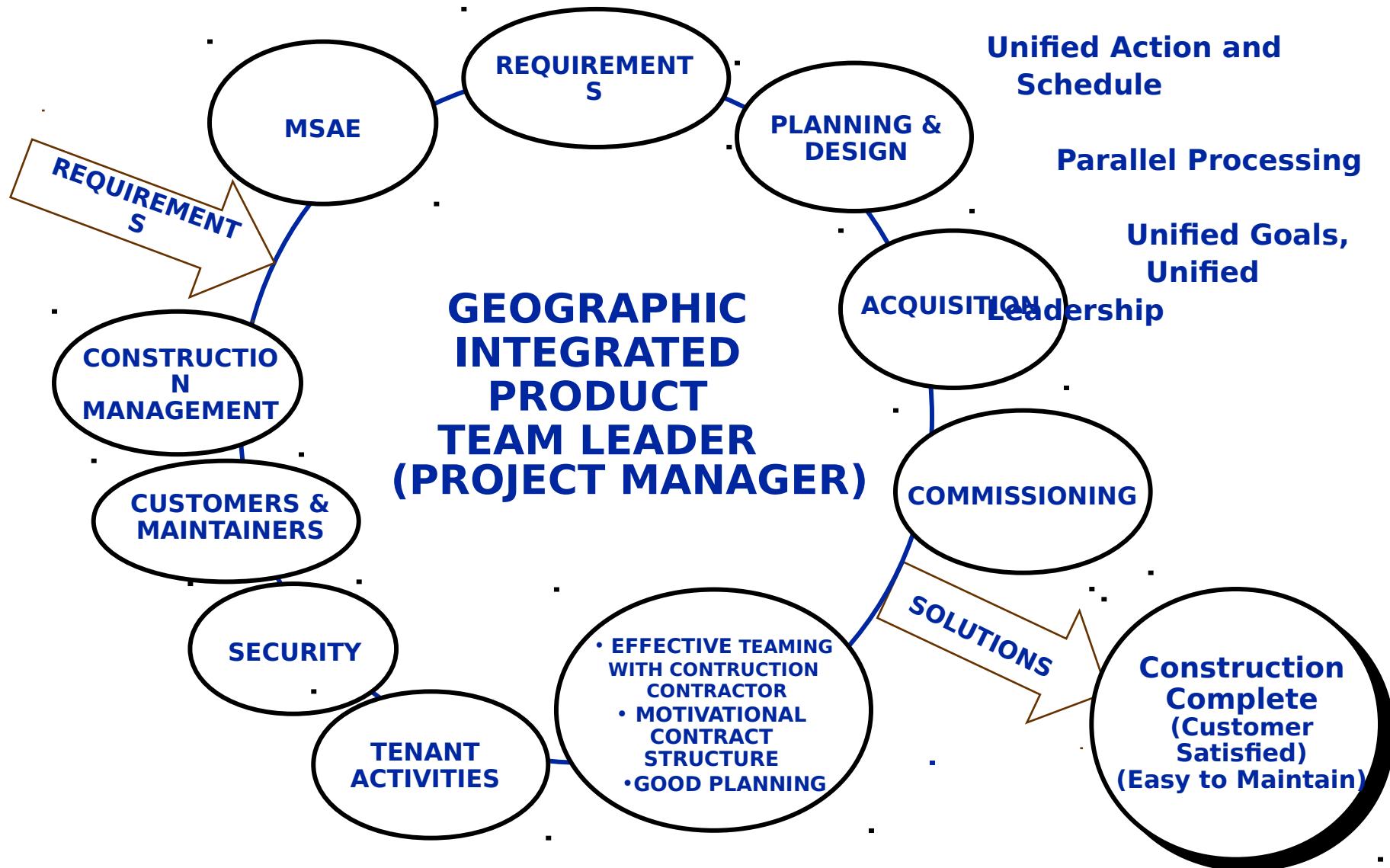
***Each person belongs to at least two teams***

# PENREN PROGRAM TEAM STRUCTURE





# The New Way of Doing Business in the Pentagon Renovation Construction Projects





# Construction Approaches Used by Pentagon Renovation Program

*(cont'd)*

- **Effective teaming**
  - **Integrated Product Team**
  - **Functional/Geographic team matrix**
  - **Integration of contractor personnel onto teams**
  - **Integration of customers/maintainers onto teams**





# Construction Approaches Used by Renovation Program

- **Faster response**
- **Architect/Engineering support**
  - LoE, task order contracts for architect engineers
  - Multiple A/E contractors in place
  - Management support A/E to support program with flexibility
    - Quality assurance/inspection
    - Construction management support to GIPT's
- **Furniture**
  - IDIQ furniture contracts
    - 5 firms in constant competition
- **Construction operations**
  - Award fees drive subsequent awards
  - \$5K warranted individual on site for instant changes





# Construction Approaches Used by Pentagon Renovation Program

*(cont'd)*

- **Acquisition Planning**

- **Acquisition strategy meetings**
- **Single meeting for decisions**
- **All involved parties present**
- **Clarify requirements**
- **Clarify business approach**
- **Achieve consensus**
- **All sign**





## ***Government Must Keep Pace with New Way of Doing Business***

**Problem identification  
must be followed with  
prompt review and  
decision**

**Must have team in  
place to mobilize and  
respond quickly**

**Procurement process  
must have flexibility to  
rapidly activate other  
contractors**





# Construction Approaches Used by Pentagon Renovation Program

- **Design-Build contracts for**

~~construction~~

- **Phased source selection:**

- **Phase 1 (Initial down-select)**

- Typically 2-3 teams selected
    - Selection based on team makeup and past performance
    - Fast decision, minimum cost to offerors

- **Phase 2 (Final Selection)**

- Competition between teams from Phase 1
    - Results in conceptual design
    - Best value...cost, design, team, IMP/IMS
    - Cost as independent variable (give them the budget up front)
    - 100K stipend to offerors





# Construction Approaches Used by Pentagon Renovation Program

*(cont'd)*

- **Strong motivational contract structure**
  - **FPIF/AF**
  - **Typically 70/30 to 50/50 share rates**
  - **10% AF**
  - **Typically 85% award fee threshold to share incentive opportunity**
  - **Performance specifications**





# Wedges 2-5 - 2001

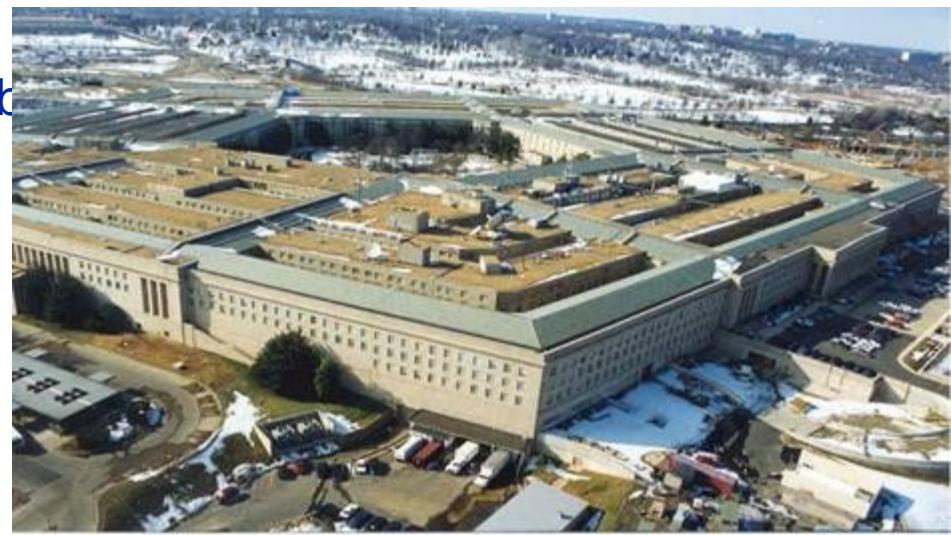
- **Acquisition Approach:** Two-phased source selection IAW FAR 36.3 for design-build
- **Source Selection Approach:** Phase I qualifications screen, Phase II RFP
  - Extensive industry involvement, oral proposals, most probable cost analysis, performance based requirements
  - Award value approximately \$500M, with a 10% target profit, 10% award fee plus this amount
- **Contract Type:** FPI(F) with award fee plus
  - 50/50 cost sharing on overruns, 70/30 underruns, 120% ceiling
  - 0% target profit, 10% award fee plus





# Wedges 2-5 - 2001

- Contract Structure:
  - 10+ years period of performance
  - Every sq. foot of space categorized as a space type
  - 16 pages of performance criteria by space type
  - Market basket mechanism developed for this project to escalate prices
    - All prices proposed in constant FY2001 \$s over the life of the contract
  - Earned value management reporting & lean construction techniques
  - Integrated, co-located Govt./Contractor site offices
- Nature of contractual relationship becomes more important than capturing every conceivable possibility
- Award expected in July 01



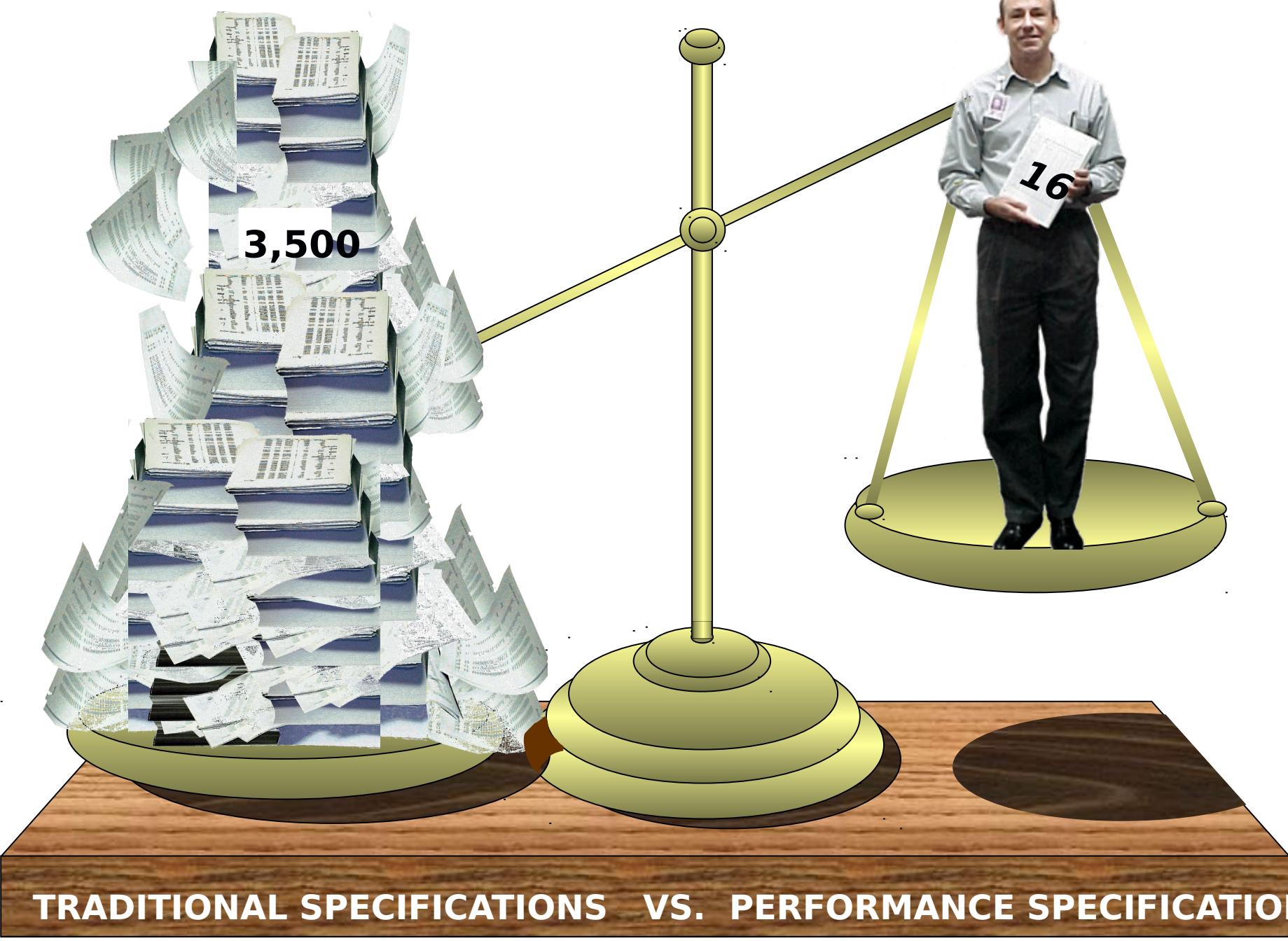


# The New Way of Doing Business in the Pentagon Renovation Construction Projects

- **Performance-Based Requirements**

- Tell contractor what you want,  
NOT how to get there.**





| CRITERIA                           | AREAS | CEILINGS   |            |            |            | WALLS     |           |           |           | WINDOWS   |   | HVAC |    | PLUMBING | ELECTRIC |
|------------------------------------|-------|------------|------------|------------|------------|-----------|-----------|-----------|-----------|-----------|---|------|----|----------|----------|
|                                    | TYPE  | 1          | 2          | 3          | 4          | 1         | 2         | 3         | 4         | 1         | 2 | 1    | 2  | 1        | 1        |
| ACCESSIBILE                        |       | X          | X          | X          |            |           |           |           |           |           |   | X    | X  | X        | X        |
| ACOUSTICS                          |       | NCR<br>.55 | NRC<br>.65 | NRC<br>.55 | NRC<br>.55 |           |           |           |           |           |   | X    | X  |          |          |
| ENERGY EFFICIENT                   |       |            |            |            |            |           |           |           |           | X         | X | X    | X  |          | X        |
| FLEXIBILITY                        |       | X          | X          | X          | X          |           |           |           |           |           |   | X    | X  | X        | X        |
| GLARE CONTROL                      |       |            |            |            |            |           |           |           |           |           |   |      |    |          |          |
| LIFE CYCLE/<br>DURABILITY          |       |            |            |            |            |           |           |           |           |           |   | 20   | 20 | X        |          |
| LIGHT<br>REFLECTIVITY              |       | LR<br>0.80 | LR<br>0.83 | LR<br>0.80 | LR<br>0.78 |           |           |           |           |           |   |      |    |          |          |
| MAINTAINABILITY                    |       | X          | X          | X          | X          | X         | X         | X         | X         |           |   | X    |    | X        |          |
| REPLACEABLE                        |       | X          | X          | X          |            |           |           |           |           |           |   | X    |    | X        |          |
| SECURITY                           |       |            |            | X          |            |           | X         |           |           |           |   |      |    |          |          |
| SERVICEABILITY                     |       |            |            |            |            |           |           |           |           | X         |   | X    | X  |          |          |
| SOUND<br>TRANSMISSION              |       |            |            |            |            | STC<br>45 | STC<br>45 | STC<br>50 | STC<br>45 | STC<br>45 |   |      |    |          |          |
| STANDARDIZATION<br>/ COMPATIBILITY |       | X          | X          | X          | X          |           |           |           |           |           | X |      |    |          |          |

| CRITERIA         |  |
|------------------|--|
| TYPE 1           | Equipment selection can be any combination of centralized or de-centralized system as long as the equipment/systems meets the mechanical space criteria. Heat Pump systems are not acceptable and roof mounted equipment will require special approval due to the historic status of the facility. Design the HVAC system to provide thermal zones of control. Provide terminal equipment for each zone. Terminal equipment may be variable-air-volume boxes, fan-coil units, or similar devices that are capable of controlling the temperature in their respective zone. Separate perimeter exposure from internal zones. A perimeter zone shall not exceed 55.74 Sq. M, which includes a maximum of 6.1 meters of exterior wall. An interior zone shall not exceed 167.22 Sq. M.. Provide separate zone based on the mechanical criteria spreadsheet. |
| TYPE 2           | Equipment selection shall be based on the specific areas needs. This system will be utilized in the "Special Spaces", primarily operating 24 hours a day capable of meeting specific space requirements as defined on the "Performance Criteria-Mechanical" special space and command areas.   |
| ACCESSIBILITY    | Pertains to the ability to locate and perform service on all valving and HVAC equipment/systems that will need attention after installation for operation, maintenance, or emergency needs.  |
| ACOUSTICS        | Pertains to the HVAC equipment having an acceptable noise limit based on the space criteria matrix "Noise Criteria"  |
| DURABILITY       | Pertains to the ability of the equipment/systems to have a long life expectancy and/or as stated in the equipment manufacturers literature.  |
| ENERGY EFFICIENT | All installed HVAC equipment/systems shall meet the requirements of Section 6 "ASHRAE/IESNA Standard 90.1-1999"  |
| FLEXIBILITY      | Pertains to the ability of the installed HVAC systems to accommodate for future expansion (i.e. increases in capacity, additional zone control needs, pertinent isolation valves, and tenant fit-out changes).   |
| LIFE CYCLE       | Pertains to the installed equipment/systems being the most effective over time in reducing costs from purchasing, installing, maintaining, operating, repairing, disposal, and replacing with regards to energy  |

***All installed HVAC equipment/systems shall meet the requirements of Section 6 "ASHRAE/IESNA Standard 90.1-1999"***

| CRITERIA  | OFFICES SUITES                           |                          |                               | SPECIAL SPACES     |                      |   |
|---|--|--------------------------|-------------------------------|--------------------|----------------------|---|
|   | 0-1<br>Senior Executive<br>Office Suites | 0-2<br>Executive Offices | 0-3<br>General Office<br>Area | SP-1<br>Laboratory | SP-2<br>Food Service | SP-4<br>Automatic<br>Processing<br>(AP) |
|   | TYPE                                     | 1                        | 1                             | 1                  | 1                    | 1                                       |
| <b>MECHANICAL</b>                                     |  |                          |                               |                    |                      |   |
| Occupancy Schedule                                    | Monday-Friday                            | 0600-1800                | 0600-1800                     | 0600-1800          | 0600-1800            | 0600-2000                               |
|   | Saturday                                 | Closed                   | Closed                        | Closed             | Closed               | Closed                                  |
|   | Sunday                                   | Closed                   | Closed                        | Closed             | Closed               | Closed                                  |
|   | Holidays                                 | Closed                   | Closed                        | Closed             | Closed               | Closed                                  |
| Temp. (°C)<br>(Occupied)                              | Cooling Summer                           | 24 (+-2)                 | 24 (+-2)                      | 24 (+-2)           | 24 (+-2)             | 25 (+-2)                                |
|   | Heating Winter                           | 21 (+-2)                 | 21 (+-2)                      | 21 (+-2)           | 21 (+-2)             | 21 (+-2)                                |
| Humidity<br>(%RH)                                     | Summer                                   | 50%                      | 50%                           | 50%                | 50%                  | 50%                                     |
|   | Winter                                   | -                        | -                             | -                  | -                    | -                                       |
| O.A. Ventilation Rate                                 |  |                          |                               |                    |                      |   |
| Space Pressure  | 20 CFM/Person                            | 20 CFM/Person            | 20 CFM/Person                 | 20 CFM/Person      | 20 CFM/Person        | 15 CFM                                  |
|   | Positive                                 | Positive                 | Positive                      | Negative           |                      |   |
| Total Air Flow (ACH-Minimum)<br>During Occupancy      |  |                          |                               |                    |                      |   |
| Redundancy  | 6  | 6                        | 6                             | 12                 |                      |   |
|   | no                                       | no                       | no                            | no                 |                      |   |
| Filtration<br>(% Efficient Pre-Filter / After Filter) |  |                          |                               |                    |                      |   |
| Noise Criteria (NC)                                   | 30/80                                    | 30/80                    | 30/80                         | 30/80              | 30/80                |   |
|   | NC                                       | NC                       | NC                            | NC                 | NC                   |   |



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